



Welcome to Laya Healthcare

The new beginning for QUINN-healthcare

This short booklet contains detailed information about our 'Health*Manager*' schemes and the great benefits and special offers you will be entitled to as a **laya healthcare** member. Please feel free to record your membership number and renewal date in the box below as these will come in handy when you contact us.

Membership number:

Renewal date:

Below is a list of some important contact details which you may need as a member of Lava Healthcare:

Laya Healthcare Customer Care: 1890 700 890 Cork: 021 202 2000 Email: info@layahealthcare.ie

Website: www.layahealthcare.ie - frequently asked questions section available online

Nurseline: 1850 923 500

Consultant Connections: **1890 700 890** 24hr overseas assistance: **+353 21 422 2204**

Your GP contact details:

Local hospital contact details:

Other useful contacts:

Laya Healthcare Why we are the the right choice for you

- the best value health insurance in the market.
- · outstanding benefits on all schemes
- excellent customer service
- immediate cover for an accident or injury and for out-patient costs incurred after joining
- people on the same policy can have different levels of cover allowing flexibility in the level of cover you choose
- · fantastic member offers and discounts

What are the benefits of private health insurance?

- access to a wider choice of hospitals and doctors
- prompt care and attention
- access to the comfort and security of private medical facilities
- more control over where and when you receive treatment
- allows you to focus on getting better knowing that the financial burden of staying in hospital and getting treatment is being taken care of
- · peace of mind

About our 'Health Manager' schemes

There are five HealthManager schemes for you to choose from, HealthManager First, HealthManager Starter, HealthManager, HealthManager Silver and HealthManager Gold.

Designed to suit your health needs and priced to suit your pocket they have different levels of cover and all offer excellent value for money. Depending on which of the schemes you choose, you will get:

- 50% 75% back on everyday medical expenses
- Excellent maternity cover
- Public, private and Hi-tech hospital cover
- · Infertility benefit
- Overseas cover
- Medical Tourism and our EU Treatment Guarantee

For further information on your scheme, please refer to your scheme rules and tables of benefits. Alternatively visit www.layhealthcare.ie, email info@layahealthcare.ie or call us on 1890 700 890

It's easy to
switch to laya healthcare.
Simply call us on
1890 700 890 or visit
www.layahealthcare.ie
for a great value
quote.

Going into hospital

Scheme	Public hospitals	Private hospitals	Day-case and outpatient surgical in the Blackrock clinic, Mater private hospital and Beacon hospital
Health <i>Manager</i> First	Semi-private room	Private room in select private hospitals*	No Cover
Health <i>Manager</i> Starter	Private room	Private room in select private hospitals*	No Cover
Health <i>Manager</i>	Private room	Private room	Full Cover
Health <i>Manager</i> Silver	Private room	Private room	Full Cover
Health <i>Manager</i> Gold	Private room	Private room	Full Cover

- * €105 shortfall in St. Vincent's Private, Whitfield & Hermitage Clinic & €189 shortfall in Galway Clinic
- *Hi-tech hospitals include the Mater Private hospital, the Beacon hospital and the Blackrock Clinic
- Cover detailed above applies to laya healthcare participating hospitals and Consultants. To
 check that your hospital or Consultant is covered, please call us on 1890 700 890 or visit our
 website www.layahealthcare.ie (Please note: 99% of Consultants are covered).
- A €200 excess may apply to Hi-tech hospitals, depending on the scheme you have chosen.

Care Manager Programme

Our Care Manager Programme on Health*Manager* Gold is here to help you if you need to go to hospital. Our dedicated care manager can advise on your hospital stay, what to expect and the aftercare you'll need. We can answer questions regarding your treatment so that you know as much as possible before your hospital stay.

Certain heart surgeries in Hi-tech hospitals*	Consultant costs in hospital	Convalescence for up to 14 days	In-patient psychiatric cover
Full cover in the Mater Private and the Beacon Hospital only	Full Cover	up to €50 a day	Maximum 100 days per calendar year (subject to certain criteria)
Full cover in the Mater Private and the Beacon Hospital only	Full Cover	up to €6o a day	Maximum 100 days per calendar year (subject to certain criteria)
Full Cover	Full Cover	up to €6o a day	Maximum 100 days per calendar year (subject to certain criteria)
Full Cover	Full Cover	up to €8o a day	Maximum 100 days per calendar year (subject to certain criteria)
Full Cover	Full Cover	up to €150 a day	Maximum 100 days per calendar year (subject to certain criteria)



When you are having a baby

Only the best for your bundle of joy

When your baby is born be sure to call us on **1890 700 890** within 13 weeks of the birth and we will be delighted to add your baby to your scheme free of charge from their date of birth until your next renewal date with us.

Your maternity benefits	We will pay towards the following: Up to three nights hospital accommodation* or a homebirth** to a maximum of:	We will pay laya healthcare participating Consultant fees up to (including an epidural):	You can claim for your out-patient consultation visits, for each pregnancy up to:	
Health <i>Manager</i> First	€3,051		€250	
Health <i>Manager</i> Starter	€3,200	€846.43	€250	
Health <i>Manager</i>	€3,500		€500	
Health <i>Manager</i> Silver	€3,650		€600	
Health <i>Manager</i> Gold	€3,900		€750	

- * for laya healthcare participating hospital charges
- * ** with your GP or Consultant approval (on receipt of invoices and a signed claim form from a midwife registered with An Bord Altranais/GP)





We will pay towards laya healthcare approved pre and post natal treatments (incurred 2 months before and 3 months after the birth of your child) up to:	Members can claim payment towards a mix of hospital accommodation (benefit as per above) plus home nursing after the birth - for 1 night in hospital, plus home nursing up to:	Or the cost of 2 nights in hospital plus home nursing up to:	Maximum benefit of hospital, accommodation and home nursing combined:
€200	€900	€450	€3,051
€200	€900	€450	€3,051
€385	€1,100	€550	€3,500
€550	€1,300	€650	€3,650
€750	€1,500	€750	€3,900

Child Home Nursing

We will pay towards the cost of child home nursing care, following 5 consecutive days of in-patient treatment, up to a maximum of €2,800 per year.

Subject to Consultant referral.

For further information on your scheme, please refer to your scheme rules and tables of benefits. Alternatively visit www.layhealthcare.ie, email info@layahealthcare.ie or call us on 1890 700 890

Don't forget to bring your membership card with you when you travel abroad!



For that extra peace of mind when you're abroad

Laya Healthcare offers a range of benefits for emergency hospital treatment while you are abroad, on selected 'HealthManager' schemes (this benefit is not available on the HealthManager First and HealthManager Starter schemes):

- Full cover for emergency hospital admissions while abroad, up to a maximum of €100,000 per episode.
- Access to a 24-hour emergency helpline. Simply call +353 21 422 2204. All expenses must be
 preauthorised by our approved agent. This number is printed on your membership card.
- Up to €2 million towards the cost of transport abroad or back to Ireland if appropriate treatment isn't available locally and up to €1,000 towards the costs of bringing back a travelling companion.
- Visit www.layahealthcare.ie/travel for details of a 10% discount when you purchase your travel insurance online.
- Also, as an Irish resident you are entitled to get healthcare through the public system in countries
 of the European Union. Find out more about the European Health Insurance Card at www.ehic.ie

Our schemes are the best value in the market

We have a range of schemes to suit everyone, so if you are not already a member, or would like to discuss changing your cover with us, simply call us on 1890 700 890 or log on to www.layahealthcare.ie for a great value quote.

Cancer care support

As well as cover in hospital, we offer a range of extra benefits for cancer treatment.

These benefits are not subject to an excess:

Up to €500 towards manual lymph drainage

Up to €100 per night towards the cost of overnight accommodation (e.g. B&B, hotel, etc) if you have to travel over 40 miles for out-patient treatment

Full cover for a hairpiece following cancer treatment

Full cover for one breast prosthesis following in-patient treatment, (for details in the benefit of subsequent prosthesis please call us on 1890 700 890)

In addition to the above, we also offer **full cover for colon cancer screening** at all participating hospitals around the country (depending on certain medical conditions or clinical indications). An excess may apply to this benefit. Please check with us prior to having your screening.



For further information on your scheme, please refer to your scheme rules and tables of benefits. Alternatively visit www.layhealthcare.ie, email info@layahealthcare.ie or call us on 1890 700 890

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50%-75% back on your everyday medical expenses

Your everyday medical expenses are also known as out-patient expenses.

These include such things as your GP, Consultant and physiotherapist's fees. You can claim back 50% of your out-patient costs from a large list of approved treatments, a sample of which are below. There is no out-patient excess - so you can benefit from the word go. To get a full list of the out-patient treatments that are covered or to get a claim form, please contact **1890 700 890** or visit **www.layahealthcare.ie.**

Health*Manager*, Health*Manager* Silver and Health*Manager* Gold members

If your treatment costs covered under this benefit exceed €630 during the membership year, we will pay 75% of any further costs up to specified maximum.

50% - 75% back on:		
GP and Consultant visits	Adult and child counselling	
Speech and language therapy	Executive health check	
Physiotherapy	Reflexology (including baby reflexology)	
Home nursing following in-patient treatment	Contact lenses	

Note 1: We will deduct €1 per year from claims made under this benefit.

Note 2: Please confirm with us that your medical provider or therapist is registered with the relevant association before attending consultations.

...and much more

Child healthcare benefit: Members can claim up to €250 for out-patient expenses such as GP, Consultant and physiotherapy bills, if your child is in hospital for more than three nights.

Some discounts and special offers for our members

As a laya healthcare member, you can enjoy some excellent discounts and special offers:

Travel Insurance

Laser Eye Surgery

> Discounts & Special Offers

Contact Lenses

> Teeth Whitening

...and much more

Please call us on 1890 700 890 or visit www.layahealthcare.ie for more information on these special offers.

Travel Insurance is provided by Ace European Group. Offers in relation to contact Lenses, teeth whitening and laser eye surgery are between the provider and you. While laya healthcre aims to provide excellent offers and discounts, we have no liability to the service provided.

Paying your subscriptions

Laya healthcare contracts are annual and subscriptions are payable either annually, quarterly* or monthly* by direct debit from a bank or annually by cheque, MasterCard, Visa or Laser card.

Please complete the direct debit, laser or credit card authorisation on the application form or you can call us on **1890 700 890** and give your details over the phone. You can also join online at **www.layahealthcare.ie**

*A credit charge applies if paying by instalments.

For further information on your scheme, please refer to your scheme rules and tables of benefits. Alternatively visit www.layhealthcare.ie, email info@layahealthcare.ie or call us on 1890 700 890



Consultant **Connections:** unique to Laya Healthcare Laya Healthcare, call us on Always giving you more... 1890 700 890 for further information. looking after you always

More reasons why its great to be a Laya healthcare member

We are always listening to our members and constantly improving our benefits in response to their needs. Below are some further reasons why it is great to be a laya healthcare member.

Scans

Did you know we fully cover the cost of the following scans at **laya healthcare** approved centres which we pay directly:

MRI scans; Mammograms; CT scans.

DEXA scans; PET scans; and

As approved centres can change from time to time, please contact us prior to having treatment.

Consultant Connections

Through our Consultant Connections service **laya healthcare** members with serious illness have access to expert medical opinions from leading specialists around the world. **Laya healthcare** is the only Irish health insurer to offer a service of this nature.

Medical Tourism

If you are covered for a medically necessary surgical procedure in Ireland, but for whatever reason want to have it carried out somewhere else in the EU, then our Medical Tourism benefit will help you do this. For more information please call us on **1890 700 890**.

Infertility Benefit

We are the only Irish health insurance provider to offer members cover for infertility treatment. To help you start your family we'll give €1,000 towards specific infertility treatments (IUI, ICSI and IVF) for female Health*Manager* Silver and Health*Manager* Gold members per lifetime when carried out in approved centres. Please see page 18 for infertility benefit waiting periods. For full details on this benefit contact us on 1890 700 890 before your treatment to confirm your cover.

The only Irish health insurer to offer an infertility benefit

EU Treatment Guarantee

If you are waiting for more than three months for a surgical procedure covered under your scheme, **laya healthcare** will arrange the procedure for you. This could be in Ireland or in another EU country. Please ask us for details.

Confidential Nurseline

Laya healthcare members can avail of a 24 hour confidential Nurseline on all schemes, offering advice and assurance to members, day or night. Members can use this service by calling the Nurseline on 1850 923 500.

Student discount

Family members over 17 but under 21 years and in full time education or on an apprenticeship will be charged the student rate as part of a family policy. To ensure that this discount is being applied to your policy please call us on **1890 700 890**.

Our new 'HeartBeat' screen

You never know what life has in store for you. It can change in a heartbeat. Statistics show that 2 people are lost to Sudden Adult Death Syndrome (SADS) every week. With this in mind when you join laya healthcare or from your renewal*, you can avail of our free 'HeartBeat' screening benefit. 'HeartBeat' screens for the detection of underlying conditions that may lead to or cause Sudden Adult Death Syndrome. Having a cardiac screen can help identify many cardiac abnormalities and in turn may save your life.

To learn more go to www.layahealthcare.ie/heartbeat.html

*Renewals effective after May 14th 2012.



When you are going into hospital

Please remember to:

- Always contact us on 1890 700 890 before you go into hospital to confirm your level of cover.
- Always bring your membership card with you when you are being admitted into hospital.

This will ensure that everything is taken care of as quickly as possible for you, allowing you peace of mind and time to focus on getting better.

Some handy definitions

- Day-case means when you receive treatment using a bed and do not stay overnight; or if you
 receive treatment in an out-patient surgery facility.
- Semi-private means when you receive treatment and stay overnight in a ward with 2-6 beds.
- Private means when you receive treatment and stay overnight in a private room.

When you want to make a claim

Making a claim is easy, simply:

- Call us on 1890 700 890 and we will send you out a claim form. Our Customer Care team will also be happy to answer any questions you may have about how to claim;
- visit www.layahealthcare.ie for a full list of out-patient benefits on your scheme, for information about making a claim and to download a claim form.

In hospital

For in-patient or day-case treatment:

- Simply fill in the relevant section of the claim form which the hospital will provide and carefully read and sign it before you are discharged;
- the hospital will send the completed claim form to us and we will deal directly with them to process your claim; and
- we will then contact you to let you know we have assessed your claim.

Claiming back your everyday medical expenses

- Keep all your original medical receipts during the year;
- · at your renewal, complete and sign an out-patient claim form; and
- then send the completed claim form to us with original receipts attached.

What is an excess?

In order to keep your subscriptions down to a minimum, some of our schemes include an excess, which vary depending on the scheme you have chosen, the treatment you are claiming for and the hospital or centre that you receive the treatment in.

We know excesses can be a bit confusing so to try and make this a little easier for you, please see our hospital list for details. If you still have questions about this, please feel free to contact our Customer Care team who will be happy to go through any further questions that you may have.

In-patient excesses

You may have to pay an excess (the first €50, €125 or €200) towards your claim depending on the private hospital that you are being treated in. Please call us on 1890 700 890 for further details on this and how they may apply to you. Please note, an excess does not apply for in-patient treatment in public hospitals.

Out-patient excesses

There is no out-patient excess on our 'Health Manager' schemes so you'll start to benefit from the word go! Please note: we will deduct €1 per year from claims made under this benefit.

Infertility Waiting periods

This benefit is available only to Health*Manager* Silver and Health*Manager* Gold members.

The following waiting periods apply for Infertility Treatment

- The first 52 weeks of membership for those who join laya healthcare's HealthManager Silver and HealthManager Gold schemes.
- The first 52 weeks of membership for existing laya healthcare members that transfer or change between schemes to avail of this benefit.
- The first 52 weeks for existing laya healthcare members on the schemes that have this benefit.
 The waiting period shall be reduced by a person's continuous period of cover (if any) on that
 scheme.

For further information on your scheme, please refer to your scheme rules and tables of benefits. Alternatively visit www.layhealthcare.ie, email info@layahealthcare.ie or call us on 1890 700 890



Questions about waiting periods?

A waiting period is the length of time that you need to have health insurance before availing of cover.

There is a number of situations where different waiting periods may apply to your cover. Please see the following explanations on waiting periods and how they may effect you.

If you have switched to **laya healthcare** from another health insurer and have served all your waiting periods with them, then there is no break in cover when you transfer to us. If you still have some waiting periods remaining when you switch to **laya healthcare**, you will only have to serve whatever is remaining, as we fully recognise the length of time you've spent with your previous insurer.

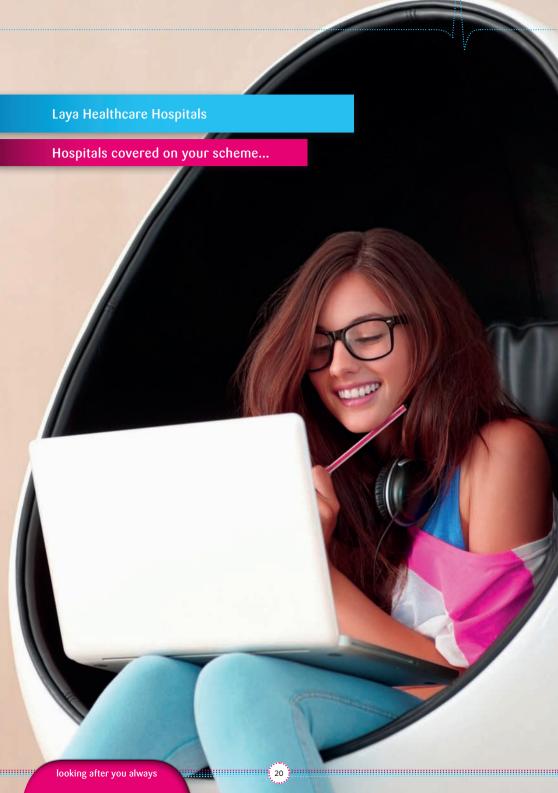
Waiting periods that will apply:

The following waiting periods will apply if you are aged:	Under 55* years	55-59* years	60-64* years	Over 65* years
how long before you can make a claim for accident or injury?	lmm	ediately for	all age gro	ups
how long before you can make a claim for any new disease, illness or injury which began or the symptoms of which began after membership started?	26 weeks	52 weeks	52 weeks	104 weeks
how long before you can claim for any disease, illness or injury which began or the symptoms of which began before membership started?	5 years	7 years	10 years	10 years
how long before you can claim benefit for maternity cover?	1 year	Not Applicable		
In addition, if you're upgrading your level of cover/benefits the following waiting periods will apply regardless of how long you have been insured:				
you have health insurance and want to get a higher level of cover/benefits, how long before you can avail of the better cover/benefits for any disease, illness or injury which began or the symptoms of which began before you upgraded?	2)	years for all	age group	s
you are already pregnant and you wish to improve your cover/benefits, how long before you can avail of the better cover/benefits?	1 ye	ar	Not Ap	oplicable

"It has been more than 13 weeks since I last had private health insurance with an Irish health insurer."

"I am taking out health insurance for the first time." "I am switching from another Irish private health insurer to a comparable level of cover.";





What hospitals are covered under the Health *Manager* schemes?

Important note for Health*Manager* First and Health*Manager* Starter members

Hospitals in list (a) directly below are not covered under the Health Manager First and Health Manager Starter schemes. If you require cover at these hospitals you should purchase our main Health Manager scheme. This exclusion does not apply to the Mater Private Hospital and the Beacon Hospital for certain types of heart surgery, which are covered in full.

Hospital List (a), with private hospital excess

Hospital covered by Health <i>Manager</i> , Health <i>Manager</i> Silver and Health <i>Manager</i> Gold	Excess for Health <i>Manager</i> Members	
CORK		
*Bon Secours hospital	€125	
DUBLIN		
*The Beacon hospital, Dublin†	€200	
*Blackrock Clinic (see notes above)	€200	
*Bon Secours Hospital, Glasnevin	€125	
*Mater Private hospital (see note above)	€200	
*Mount Carmel hospital	€125	
*Sports Surgery Clinic	€125	
GALWAY		
*Bon Secours hospital, Galway	€125	
KERRY		
* Bon Secours hospital, Tralee	€125	
NORTHERN IRELAND		
*The North West Independant hospital, Derry	€125	
*The Ulster Independant Clinic, Belfast	€125	
*In the hospitals marked * HealthManager members will have to pay an excess per claim. These excesses are listed above and apply to HealthManager members only.		
[†] Members do not have cover for radiotherapy treatment in this facility.		
Please contact us prior to admission to ensure your treatment is covered.		



Hospital list (b) with private hospital excess.

Hospital list (b) overleaf shows the hospitals where members have full cover for hospital charges for treatment on the Health*Manager* First, Health*Manager* Starter, Health*Manager*, Health*Manager* Silver and Health*Manager* Gold schemes. These lists may change from time to time so please call us prior to going to hospital to ensure you are covered.

General Note

Cahercalla, St. Francis, St. Joseph's, Garden Hill, Park West Clinic and the Cork Clinic - we cover only certain surgical procedures and treatments at these hospitals, please ask us for details.

Important note for Health Manager members

Blackrock Clinic/Mater Private/The Beacon Hospital

- · At these hospitals certain types of heart surgeries are covered in full.
- All day-case treatment and out-patient surgeries are covered in full less €200 per claim.
- For the amount of any shortfall you will have to pay for other treatment, please see the rules of the scheme.

Important note for Health Manager Gold members

 With our HealthManager Gold scheme you have full cover for hospital charges for treatment in all types of accommodation in all hospitals shown.

Hospital list (b) with private hospital excess.

Private hospitals are in **bold**.

Hospital/County	Private Hospital Excess
CAVAN	
Cavan General hospital	
CLARE	
Cahercalla hospital (this hospital has day-case facilities only)	€50
Mid Western Regional hospital, Ennis	
Bushypark Treatment Centre	
CORK	
Bantry General hospital	
Cork Clinic	
Cork University hospital	
Cork University Maternity Hospital	
Cuan Mhuire, Farnanes	
Mallow General hospital	
Marymount Hospice	
Mercy University hospital	
Shanakiel hospital	€50
South Infirmary/Victoria hospital	
St. Finbarr's hospital	
St. Mary's Orthopaedic hospital	
Tabor Lodge	
DONEGAL	
Letterkenny General hospital	
White Oaks Treatment Centre	
DUBLIN	
Adelaide & Meath hospital incorporating The National Children's hospital, Tallaght	
Beaumount hospital	
Cappagh National Orthopaedic hospital	
Children's University hospital, Temple street	
Coombe Women's hospital	
Hampstead hospital, Dublin 9	
Highfield hospital, Dublin 9	
**Hermitage Clinic, Lucan	€125
Incorporated Orthopaedic hospital, Clontarf	

Please note: All private hospitals are highlighted in bold. In the hospitals marked * Health Manager members will have to pay ± 50 excess per claim. In the hospitals marked ** Health Manager First, Health Manager Starter and Health Manager members will have to pay an excess of ± 125 per claim.

Hospital/County	Private Hospital Excess
James Connolly, Blanchardstown	
Mater Misericordiae hospital	
National Maternity hospital, Holles Street	
*National MS Centre, Rathgar	€50
Our Lady's Hospice Harold's Cross	
Our Lady's hospital for sick children, Crumlin	
*Park West Clinic, Dublin 12 (day-case facilities only)	€50
Peamount hospital	
Rotunda hospital	
Royal Victoria Eye & Ear hospital	
Rutland Centre	
St. Columcille's, Loughlinstown	
St Edmundsbury, Lucan	
Stanhope Centre, Grangegorman (Out-patient only)	
St. James' hospital	
St John of God's, Stillorgan	
St Joseph's hospital Raheny	
St. Joseph's Rehabilitation Centre, Harolds Cross	
St Luke's hospital, Rathgar	
St Michael's, Dun Laoghaire	
St Patrick's Hospital	
St Vincent's hospital Fairview	
**St Vincent's Private hospital	€125
St Vincent's University hospital	
GALWAY	
Cuan Mhuire, Coolarne	
**Galway Clinic	€125
Merlin Park Regional hospital	
Portiuncula hospital, Ballinasloe	
University College hospital	
KERRY	
Kerry General hospital	
Talbot Grove, Castleisland	
KILDARE	
*Clane General hospital	€50
Cuan Mhuire, Athy	
General hospital, Naas	

Aislinn Treatment Centre Kilcreene hospital *Aut Even hospital *Aut Even hospital LAOIS Midland Regional hospital, Portlaoise LEITRIM Our Lady's hospital Manorhamilton LIMERICK *Barrington's hospital Cuan Mhuire, Bruree Mid Western Regional hospital, Croom Mid Western Regional hospital, Dooradoyle Mid Western Regional Maternity hospital Mid-Western Radiation Oncology Centre (this hospital is for out-patient treatment only) Millford Hospice, Castletroy St. John's hospital LOUTH Louth County hospital, Dundalk Our Lady of Lourdes hospital, Drogheda MAYO Hope House, Foxford Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	Hospital/County	Private Hospital Excess
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LIMERICK *Barrington's hospital €50 Cuan Mhuire , Bruree Mid Western Orthopaedic hospital, Croom Mid Western Regional hospital, Dooradoyle Mid Western Regional Maternity hospital Mid-Western Radiation Oncology Centre (this hospital is for out-patient treatment only) Millford Hospice, Castletroy St. John's hospital LOUTH Louth County hospital, Dundalk Our Lady of Lourdes hospital, Drogheda MAYO Hope House, Foxford Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	LEITRIM	
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St. John's hospital LOUTH Louth County hospital, Dundalk Our Lady of Lourdes hospital, Drogheda MAYO Hope House, Foxford Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	Mid-Western Radiation Oncology Centre (this hospital is for out-patient treatment only)	
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Louth County hospital, Dundalk Our Lady of Lourdes hospital, Drogheda MAYO Hope House, Foxford Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	St. John's hospital	
Our Lady of Lourdes hospital, Drogheda MAYO Hope House, Foxford Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	LOUTH	
MAYO Hope House, Foxford Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	Louth County hospital, Dundalk	
Hope House, Foxford Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	Our Lady of Lourdes hospital, Drogheda	
Mayo General hospital, Castlebar MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	MAYO	
MEATH Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	Hope House, Foxford	
Navan General hospital MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	Mayo General hospital, Castlebar	
MONAGHAN Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	MEATH	
Monaghan General hospital OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	Navan General hospital	
OFFALY Midland Regional hospital (Tullamore) ROSCOMMON	MONAGHAN	
Midland Regional hospital (Tullamore) ROSCOMMON	Monaghan General hospital	
ROSCOMMON	OFFALY	
	Midland Regional hospital (Tullamore)	
Daggarana Cayatu bagaital	ROSCOMMON	
ROSCOMMON COUNTY NOSPITAL	Roscommon County hospital	
SLIGO	SLIGO	
Sligo General hospital	Sligo General hospital	

Hospital/County	Private Hospital Excess
*St. Joseph's Garden Hill	€50
TIPPERARY	
Aiseiri Centre, Cahir	
Nenagh General hospital	
South Tipperary General hospital, Clonmel	
WATERFORD	
Waterford Regional hospital	
** Whitfield Clinic [†]	€125
WEST MEATH	
Midland Regional hospital (Mullingar)	
*St. Francis, Mullingar	€50
WEXFORD	
Aiseiri Centre	
Wexford General hospital	
Ely hospital	
WICKLOW	
Toranfield House (Limited cover only is available at this centre, please ask us for details)	
NORTHERN IRELAND*	
Altnagelvin, Derry	
Daisy Hill, Newry	
Royal Victoria hospital, Belfast	

In the hospitals marked * Health Manager members will have to pay €50 excess per claim.

In the hospitals marked ** Health*Manager* First, Health*Manager* Starter and Health*Manager* members will have to pay an excess of €125 per claim

[†] Members do not have cover for radiotherapy treatment in the Whitfield Clinic.



Log/record of your contact with laya healthcare (phone calls/emails/text/letters)

Date & Time	Who I spoke to in laya healthcare	By phone/ e-mail/text/ letter	What was discussed?















V-CARD

Eastgate Road, Eastgate Business Park. Little Island, Co Cork.

Tel Cork

1890 700 890 021 202 2000 info@layahealthcare.ie Website www.layahealthcare.ie

At laya healthcare, we take particular pride in the quality and value of our schemes. Nowhere is this more important than in the benefits we have developed for our members. Our benefits include:

- Excellent maternity cover
- Complementary medicines
- Competitive prices
- Hospital cover
- Students and apprentices charged at a child rate
- Online services
- Cardiac and cancer cover

While every care has been taken to ensure the accuracy of the information in this brochure, unfortunately laya healthcare cannot accept responsibility for any errors which may occur.

For further information: Call us in Cork on 1890 700 890 or 021 202 2000. visit our website on www.layahealthcare.ie or you can email info@lavahealthcare.ie with any questions about your membership. In the interest of customer service, calls are recorded and monitored.

This brochure is for guidance only and should be read subject to the rules and table of benefits of the scheme.

Laya Healthcare Limited is regulated by the Central Bank of Ireland.



